

FOR IMMEDIATE RELEASE

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Vonage® Launches Service in Fayetteville and Bentonville, Arkansas

Unlimited Local and Long Distance Calling for \$34.99 a Month comes to the Ozarks

Edison, NJ, February 11, 2004 – Vonage, a leading provider of broadband phone service, today announced the availability of service in Fayetteville and Bentonville, Arkansas.

High-speed Internet subscribers can now take advantage of Vonage’s broadband phone service offering free unlimited local and long distance calling, which includes the most popular features like call waiting, call forwarding and voicemail for one low, flat monthly rate. Vonage customers in the Ozarks can now keep their current numbers or choose telephone numbers within the popular **(479)** area code.

“Vonage is pleased to offer Razorback fans within the hub of Ozark Mountain activity the most innovative option to select when seeking a better phone service,” stated Jeffrey A. Citron, chairman and CEO, Vonage. “As Vonage expands in the South, it is the most compelling choice for Arkansas consumers as it offers flat-rate calling plans that include all of the features, as well as many features not available from traditional phone carriers like online voicemail retrieval and area code selection.”

Leveraging the power of customers’ existing broadband connections, Vonage sets the standard for the new generation of phone service with the most competitive residential and small business calling plans:

- \$14.99/month – Residential Basic Plan – 500 minutes of local, toll and long distance calling throughout the United States and Canada.
- \$24.99/month – Residential Unlimited Local Plan – unlimited local calling plus 500 minutes of United States long distance and Canadian calling.
- \$34.99/month – Residential Premium Unlimited Plan – unlimited calling throughout the United States and Canada.

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- \$39.99/month – Small Business Basic Plan – 1500 minutes of calling throughout the United States and Canada, including a free dedicated fax line.
- \$49.99/month – Small Business Unlimited Plan – for unlimited calling throughout the United States and Canada, including a free dedicated fax line.
- Services and hardware included for free on any of the above plans:
 - Voicemail
 - Call waiting
 - Caller ID
 - Call forwarding
 - Motorola VT1000v device
 - Call return (*69)
 - Web-based account management
 - **Online voicemail retrieval**
 - **Real-time inbound/outbound call record details**
 - **Real-time billing activity**
 - Call hunt
 - Call transfer
 - Caller ID block (*67)
 - International call block
 - Area code selection
 - Repeat dialing
 - Bandwidth saver
 - Great international calling rates:
 - **Tel Aviv 6 cents per minute**
 - **London 5 cents per minute**
 - **Sydney 6 cents per minute**

About Vonage®

Vonage is redefining communications by offering consumers and small businesses an affordable alternative to traditional telephone service. The fastest growing telephony company in the US, Vonage's service area encompasses more than 1900 active rate centers in over 113 US markets. Vonage is sold directly through www.vonage.com and retail partners such as Amazon.com. Wholesale partners such as EarthLink, ARMSTRONG®, Advanced Cable Communications and the Coldwater Board of Public Utilities resell the Vonage broadband phone service under their own unique brands. With more than 100,000 lines in service, Vonage continues to add more than 15,000 lines per month to its network. Over 5 million calls per week are made using Vonage, the easy-to-use, feature-rich, flat rate phone service. Vonage is headquartered in Edison, New Jersey. For more information about Vonage's products and services, please visit www.vonage.com or call 1-VONAGE-HELP. Vonage®, Vonage Digital Voice™, Toll Free PlusSM and Virtual Phone NumberSM are trademarks of Vonage Holdings Corp.

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