

SECURITY FOR PATIENT INFORMATION

# HIPAA Compliance

Putting Health Information Privacy First



## Why Partner with Vonage?

Whether you work in healthcare or just visit the doctor, you likely know that the Health Insurance Portability and Accountability Act (HIPAA) provides federal protections for the privacy and security of individuals' health information.

Because there is no formal HIPAA Certification, it's important to know your options and select a communications provider that will be a business partner you can trust.

## How We Protect Patient Information with Every Interaction

At Vonage®, we're committed to putting information security first.

We ensure the safe transfer of information and voice communications as well as data at rest on the Premier Platform. Our security measures are backed by a secure core network with edge-based security, Stateful Firewall Protection, voice traffic encryption between handsets, and System Hardening Procedures at each of our co-located data centers.

We also offer a comprehensive Business Associate Agreement (BAA) that addresses our covered services, and clearly outlines each party's rights and obligations and the Privacy, Security, and Breach Notification Rules required for Business Associates under HIPAA.



## Covered Services

We safeguard protected information received, maintained or transmitted through our solutions on the Premier Platform. For **Call Recording, Fax Mail** and **Voicemail**, we save data on our dedicated secure servers and disk encrypt it to prevent unauthorized access.

## Ways You'll Benefit from Partnering with Us

- 1. Protection** and respect for patients' information
- 2. Confidence** in our security measures designed to avoid unexpected non-compliance costs and penalties
- 3. Reliability** of professional-grade communications
- 4. BAA** that reinforces our privacy and security measures

PREMIER PLATFORM

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People Friendly.