Video API Usage During COVID-19

Telehealth services are now essential for medical providers. See how our APIs can help.

**RELIABLE AND SCALABLE**

We’ve seen significant increases in usage of our Video APIs, which use WebRTC protocol, reflecting the dramatic increase in global demand for virtual communications:

- **285%**
  The increase in total Video API platform minutes, over last three months (March vs. Jan. 2020)

- **232%**
  The increase in total Video API platform minutes, month over month (March vs. Feb. 2020)

- **727%**
  The increase in healthcare Video API minutes, month over month (March vs. Feb. 2020)

*Data as of 4/1

**FAST AND SECURE**

Help patients virtually and minimize risk of infection for everyone.

Our Video APIs are providing today’s telehealth leaders the ability to expand their diagnostic capabilities virtually. This frees up resources, reduces demand for personal protective equipment (PPE), and limits exposure for healthcare staff and patients.

**REAL-WORLD RESULTS**

Our customer, Doxy.me, is a leading telehealth provider. They supported over 600,000 doctor-to-patient video sessions with over 11 million video minutes—in a single day—in March.

Using our video APIs, during the week of March 23, 2020 Doxy.me saw the following:

- **139,000**
  New providers tried telemedicine using the Doxy.me platform

- **89.6M**
  Streamed sessions minutes

- **1.35M**
  Patients were treated with telemedicine

- **168,999**
  Video calls/day on average, over the last week

- **170M**
  Minutes of video teleconsultation

- **722%**
  Increase in video calls minutes week over week

- **1.68M**
  Unique patients in March 2020

- **701%**
  Increase in video calls week-over-week

To learn more, visit vonage.com.